

Mobiliti™ Business

Certified Device List

October 2019



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Revision and History

Date	Description	Author
September 2014	New document	Product/Tech Comm
September 18, 2014	Revised for iOS8 release	Product/Tech Comm
February 2015	Revised for MR2 release	Product/Tech Comm
May 2015	Added supported phones	Product/Tech Comm
November 2015	Revised for FP1 release	Product/Tech Comm
February 2016	Removed support for Android 4.1 - 4.3; added support for iOS 9.1 and 9.2	Product/Tech Comm
August 2016	Revised with latest updates	Product/Tech Comm
September 2016	Updated for Quarter 3	Product/Tech Comm
March 2017	Updated for Quarter 1	Product/Tech Comm
June 2017	Updated for 17.2 release	Product/Tech Comm
July 2017	Updated for Quarter 3	Product/Tech Comm
October 2017	Updated for Quarter 4	Product/Tech Comm
April 2018	Updated for 18.1	Product/Tech Comm
May 2018	Changed the "Fingerprint Scanner" column to "Fingerprint Login Supported"; changed Samsung Galaxy Note 4 and Samsung Galaxy S5 Fingerprint Login Supported to N.	Product/Tech Comm
November 2018	Updated OS and devices	Product/Tech Comm
January 2019	Updated the OS	Product/Tech Comm
May 2019	Updated for Quarter 2	Product/Tech Comm
August 2019	Changed the minimum iOS version from 10 to 11	Product/Tech Comm
October 2019	Updated for Quarter 3	Product/Tech Comm

Introduction

This Certified Device List outlines all devices that have been tested and certified to work with Mobiliti Business.

The Certified Device List enables Fiserv to provide greater support for phones our clients are currently using, and the phones we predict they will begin using between now and the next release of the Certified Device List. All operating system updates received for phones at the time of this list's publication are also supported.

Audience

This user guide is provided to clients of Fiserv on the basis of being Commercial in Confidence. This document is intended for clients of Fiserv.

Scope

This document specifies only the phones supported or under evaluation for Mobiliti Business ASP model as of the effective date of this document.

The applicable channels include Push Notifications and the Smartphone Application (APP).

Limitation of Applicability

For a given mobile phone model, a manufacturer may provide different versions of hardware, firmware, and operating system software. This practice is common, particularly for phones that are released into different geographic territories. These different versions of the same phone model may operate differently to the model version that has been assessed for the purposes of its inclusion in this document. Therefore, if the recipient of this information intends to give advice on the compatibility of a phone with the Mobiliti Business from Fiserv product, this must be tempered with a disclaimer informing the advisee of the limitation of the information.

Supported Operating Systems and Browsers

Operating Systems

The following statements outline the scope of general device and operating system support for Mobiliti Business. Only devices explicitly listed in this Certified Device List are fully supported. Other devices that conform to the general support policy below may also function.

NOTE: Only major operating system versions released directly by OEMs (Apple or any Android hardware manufacturer) are included in scope. Any OS version updates or software patches that are released by carriers are not included in the scope for certification.

Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Channel Support
Android	Android version 5.0 (Lollipop)	All later major version updates are supported; for example, 5.0, 6.0, 7.0, 8.0, 9.0	Remote Deposit Capture support requires a camera of at least two mega-pixels in resolution	Android Application Push
iOS- iPhone	iOS version 11.0	All later major version updates are supported; for example, 11, 12 Beta releases of iOS will not be supported until they are released in production. This includes public betas.	None	iPhone Application Push
iOS – iPad	iOS version 11.0	All later major version updates are supported; for example, 11, 12 Beta releases of iOS will not be supported until they are released in production. This includes public betas.	None	iPhone Application (Scaled)

Browsers

The following browsers can be used with Mobiliti Control Center:

- Internet Explorer 9
- Internet Explorer 11
- Firefox (latest major version)
- Chrome (latest major version)

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Brand/ Manufacturer	Model	New	OS	iPhone App	Android Phone App	Fingerprint Login Supported
Apple	iPad Air, iPad Air 2		iOS	Y		
Apple	iPad Mini 2, iPad Mini 3, iPad Mini 4, iPad (2017), iPad (2018)		iOS	Y		
Apple	iPad Pro 12.9", iPad Pro 9.7"		iOS	Y		
Apple	iPhone 5S		iOS	Y		Y
Apple	iPhone 6		iOS	Y		Y
Apple	iPhone 6 Plus		iOS	Y		Y
Apple	iPhone 6S		iOS	Y		Y
Apple	iPhone 6S Plus		iOS	Y		Y
Apple	iPhone 7		iOS	Y		Y
Apple	iPhone 7 Plus		iOS	Y		Y
Apple	iPhone 8		iOS	Y		Y
Apple	iPhone 8 Plus		iOS	Y		Y
Apple	iPhone 11	Y	iOS	Y		Y
Apple	iPhone 11 Pro	Y	iOS	Y		Y
Apple	iPhone SE		iOS	Y		Y
Apple	iPod Touch 6th Gen		iOS	Y		
Apple	iPhone X		iOS	Y		Y (Face ID)
Apple	iPhone XR		iOS	Y		Y (Face ID)
Apple	iPhone XS		iOS	Y		Y (Face ID)
Apple	iPhone XS Max		iOS	Y		Y (Face ID)
Google	Pixel 2		Android		Y	Y
Google	Pixel 2 XL		Android		Y	Y
Google	Pixel 3		Android		Y	Y
Google	Pixel 3 XL		Android		Y	Y
HTC	One M9		Android		Y	
LG	G5		Android		Y	Y
LG	G7		Android		Y	Y
LG	K20 Plus	Y	Android		Y	N
LG	Nexus 5		Android		Y	
LG	Stylo 3	Y	Android		Y	N

Brand/ Manufacturer	Model	New	OS		Android Phone App	Fingerprint Login Supported
LG	V10		Android		Y	Y
LG	V30		Android		Y	Y
LG	V40		Android		Y	Y
Motorola	Moto G		Android		Y	
Motorola	Moto G7		Android		Y	Y
Motorola	Moto X		Android		Y	
Motorola	Moto Z DROID		Android		Y	Y
Motorola	Moto Z2 Force		Android		Y	Y
One Plus	6T		Android		Y	Y
Samsung	Galaxy J7		Android		Y	Y
Samsung	Galaxy Note 3		Android		Y	
Samsung	Galaxy Note 4		Android		Y	N
Samsung	Galaxy Note 5		Android		Y	Y
Samsung	Galaxy Note 8		Android		Y	Y
Samsung	Galaxy Note 9		Android		Y	Y
Samsung	Galaxy S4		Android		Y	
Samsung	Galaxy S5		Android		Y	N
Samsung	Galaxy S6		Android		Y	Y
Samsung	Galaxy S6 Edge		Android		Y	Y
Samsung	Galaxy S6 Edge Plus		Android		Y	Y
Samsung	Galaxy S7		Android		Y	Y
Samsung	Galaxy S7 Edge		Android		Y	Y
Samsung	Galaxy S8		Android		Y	Y
Samsung	Galaxy S8+		Android		Y	Y
Samsung	Galaxy S9		Android		Y	Y
Samsung	Galaxy S9 Plus		Android		Y	Y
Samsung	Galaxy S10		Android		Y	Y
Samsung	Galaxy S10 E		Android		Y	Y

Devices Removed from Previous Version of CDL

Brand/ Manufacturer	Model
Huawei	Nexus 6P
Samsung	Galaxy Core Prime
ZTE	ZMAX Pro